

	Integrated Management System Policy			
	Document Code: SCAD-POL-01	Document Classification: Open	Version No: 2.0	Release Date: 18-Aug-2026

Purpose

Statistics Centre – Abu Dhabi (SCAD) is committed to developing and updating its Integrated Management System (IMS) in line with best practices and recognized international and national standards, to ensure the provision of reliable, high-quality statistics that support decision-makers across various sectors. This system contributes to the SCAD’s pursuit of institutional excellence, innovation, and sustainability by ensuring compliance with legislation, enhancing partner satisfaction, providing a safe working environment, ensuring data security, promoting environmental responsibility, developing competencies, and continuously striving for improvement and advancement. This Policy provides the framework for establishing and reviewing the objectives of the Integrated Management System, including quality objectives, at relevant functions and levels of SCAD.

Scope

The scope of SCAD’s Integrated Management System is: “Developing and Organizing Statistical Works of All Official Statistics in the Emirate of Abu Dhabi.”

This scope applies to all relevant activities, processes, and services of SCAD related to the production, coordination, governance, dissemination, and assurance of o

IMS applies to all activities, processes, and services of SCAD related to the production, coordination, governance, dissemination, and assurance of official statistics at the Emirate level.

This includes statistical design, data collection, processing, analysis, dissemination, stakeholder engagement, data governance, information security, IT services, business continuity, and supporting administrative functions.

The IMS is implemented across all SCAD organizational units and applicable interfaces with Other Producers of Official Statistics (OPOS), where SCAD has coordination or governance responsibility.

Activities related to procurement and general services are excluded from the scope of this IMS, as these functions have been transferred to and are managed by the Department of Government Enablement (DGE). SCAD does not exercise operational control over these activities; therefore, they are not applicable to the IMS scope.

Abbreviations, Terms and Definitions

Term / Abbreviation	Definition
IMS	Integrated Management System. A single framework that integrates multiple management systems (such as quality, information security, IT service management, data quality, and others) to ensure consistency, efficiency, and continual improvement across SCAD.

Prepared By Corporate Strategy & Excellence	Reviewed By Legal Affairs Office	Approved By Director General	Released By Corporate Strategy & Excellence	Page 1 of 3
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Term / Abbreviation	Definition
QMS	Quality Management System. The part of the IMS that ensures products and services meet requirements and enhance stakeholder satisfaction, in accordance with ISO 9001.
SCAD	Statistics Centre – Abu Dhabi. The official authority responsible for producing and coordinating official statistics in the Emirate of Abu Dhabi.
ISO	International Organization for Standardization. An international body that develops and publishes standards to ensure quality, safety, efficiency, and interoperability.
OPOS	Other Producers of Official Statistics. Government entities that produce official statistics under the coordination framework of SCAD.
DGE	Department of Government Enablement – Abu Dhabi. The government entity responsible for centralized enablement functions, including procurement and general services.

Commitments

- Adopt international best practices and approved IMS standards, including the responsible use of Artificial Intelligence and emerging technologies, to ensure efficiency, reliability and accuracy in statistical operations.
- SCAD adopts a process-based approach to planning, operating, monitoring, and improving its activities, ensuring that processes are defined, managed, measured, and continuously improved.
- Comply with all applicable local and federal laws, legislations, policies, and IMS requirements accepted globally and relevant to SCAD.
- Protect statistical confidentiality and safeguard the integrity of official statistics in all activities, in fulfilment of SCAD's mandate under Law No. (5) of 2021.
- Ensure the quality, comparability, and consistency of official statistics produced across the Emirate's semi-decentralized statistical system, including those produced by Other Producers of Official Statistics (OPOS).
- Enhance its institutional reputation by aligning with international standards, thereby building trust with clients and regulatory bodies and strengthening its competitive position.
- Enhance stakeholders' satisfaction by providing high-quality services that align with the government's directives and expectations.
- Implement necessary measures to eliminate hazards and mitigate risks to occupational health and safety, ensuring a safe and conducive workplace environment.
- Base all decisions on justifiable evidence, facts, and verified data to ensure objectivity and reliability.
- Ensure effective communication and participation with SCAD employees and relevant stakeholders as integral factors in improving health, safety, and environmental conditions.
- Adopt, establish, and maintain measures to foster a safe and healthy workplace that supports employee well-being and encourages environmental stewardship.

Prepared By Corporate Strategy & Excellence	Reviewed By Legal Affairs Office	Approved By Director General	Released By Corporate Strategy & Excellence	Page 2 of 3
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	Integrated Management System Policy			
	Document Code: SCAD-POL-01	Document Classification: Open	Version No: 2.0	Release Date: 18-Aug-2026

- Promote and enhance the competence and awareness of SCAD staff and stakeholders through training, education, and engagement on IMS requirements and objectives.
- Incorporate a life cycle perspective into all activities, including data collection and processing, by adopting practices that reduce, reuse, and recycle resources where applicable.
- Achieve operational efficiency and cost reduction by standardizing processes and procedures, optimizing resource utilization, and minimizing redundancy and overlap across different management systems.
- Ensure compliance with applicable IMS requirements during the planning, execution, and maintenance of all SCAD operations.
- Plan, control, monitor, and measure IMS performance, leveraging AI-driven insights where appropriate, to achieve continual improvement in both current and future activities.

References

- Law No. (5) of 2021 Concerning the Reorganization of Statistics Centre – Abu Dhabi
- Law No. (14) of 2023 Concerning the Establishment of the Department of Government Enablement – Abu Dhabi
- Generic Activity Model for Statistical Organization (GAMSO)
- Generic Statistical Business Process Model (GSBPM) version 5.2
- ISO 9001: International Standard for Quality Management Systems
- ISO 31000: International Standard for Risk Management
- ISO 27001: International Standard for Information Security Management Systems
- ISO 20000-1: International Standard for IT Service Management Systems
- ISO 8000-1: International Standard for Data Quality and Management
- ISO 44001:2017: International Standard for Collaborative Business Relationship Management Systems
- ISO 19157: International Standard for Geographic information — Data quality
- ISO 19115: International Standard for Geographic information — Metadata
- ISO 37301:2021: International Standard for Compliance Management System
- NCEMA 7001: National Standard for Business Continuity Management, issued by the National Emergency, Crisis and Disaster Management Authority
- Abu Dhabi Occupational Safety and Health System Framework (ADOSH-SF), issued by Abu Dhabi Public Health Center
- UAE National Strategy for Artificial Intelligence 2031
- Abu Dhabi Government Digital Strategy 2025–2027

Prepared By Corporate Strategy & Excellence	Reviewed By Legal Affairs Office	Approved By Director General	Released By Corporate Strategy & Excellence	Page 3 of 3
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